ATTACHMENT E

QUALITY ASSURANCE SURVEILLANCE PLAN (QASP)

The following schedule outlines the Government's plan for ensuring contract performance; including maximum deductions which may be taken should deficiencies be found for the noted services. The Government shall, at its option, require corrective action or take a deduction from the monthly invoice. The contractor will be notified of any discrepancies found, and shall have an opportunity to respond to the deficiencies. The Government has the right to inspect services at any time. Any random inspection shall take into consideration the normally scheduled times and frequencies required for service performance. The Contractor is entitled to a joint monthly inspection each month. The Contractor shall coordinate with the Contracting Officer's Representative (COR) when a joint inspection is needed. The COR also may initiate a joint inspection, which will be coordinated with the Contractor Quality Control Representative or his/her designee.

Upon request the COR is entitled to review the results of the contractor's quality control program and internal inspections.

				MAXIMUM
	PERFORMANCE	ALLOWABLE	METHOD OF	DEDUCTION
REQUIRED	STANDARD	DEVIATION	SURVEILLANCE	FOR
SERVICE				DEVIATION
	Accomplish per			
	specifications and			
Remove Waste	frequency	2 defects per	Random Sampling	6%
	schedule	month		
	Accomplish per			
	specifications and			
Wash	frequency	None	Random Sampling	2%
Wastebaskets	schedule			
	Accomplish per			
	specifications and			
Low Cleaning	frequency	2 defects per	Random Sampling	5%
	schedule	month		
	Accomplish per			
	specifications and			
High Cleaning	frequency	2 defects per	Random Sampling	5%
	schedule	month		
Spot Clean	Accomplish per			
Woodwork, Walls	specifications and			
and Partitions	frequency	2 defects per	Random Sampling	5%
	schedule	month		
	Accomplish per			
	specifications and			
Clean Light	frequency	None	Random Sampling	3%
Fixtures	schedule			
	Accomplish per			
Sweep Floors,	specifications and			
Hallways and	frequency	3% of area	Random Sampling	5%

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Stairs	schedule	swept		
	Accomplish per			
	specifications and	3% of area		
Floor	frequency	maintained	Random Sampling	8%
Maintenance	schedule			
	Accomplish per			
	specifications and			
Mop Floors	frequency	3% of area	Random Sampling	6%
1	schedule	mopped		
	Accomplish per	11		
	specifications and	3% of carpeted		
Vacuum Carpet	frequency	area	Random Sampling	6%
vacuum curpet	schedule	urca	random bamping	070
	Schedule			
	A 1: -1			
	Accomplish per	10/ -f1		
G1	specifications and	1% of carpeted	1000/ T	50/
Shampoo Carpet	frequency	area	100% Inspection	5%
	schedule			
Clean/Refill	Accomplish per			
Restroom	specifications and			
Dispensers	frequency	3 defects per	Random Sampling	7%
	schedule	month		
	Accomplish per			
Clean Restroom	specifications and			
Fixtures and	frequency	3 defects per	Random Sampling	8%
Floors	schedule	month		
	Accomplish per			
Wash Restroom	specifications and			
Walls and Doors	frequency	3 defects per	Random Sampling	5%
vi ans and Boots	schedule	month	Transom Samping	270
	Accomplish per	month		
	specifications and			
Glass Cleaning	frequency	3 defects per	Random Sampling	2%
Glass Cleaning	•	_	Kandom Samping	270
	schedule	month		
	Accomplish per			
XX7 1 XX7' 1	specifications and	N	1000/ 1	00/
Wash Windows	frequency	None	100% Inspection	8%
	schedule			
	Accomplish per			
	specifications and			
Clean	frequency	None	100% Inspection	3%
Refrigerators	schedule			
	Accomplish per			
	specifications and			
Clean Microwaves	frequency	None	100% Inspection	3%
	schedule		•	
	Accomplish per			
	specifications and			
Clean	frequency	None	100% Inspection	2%
Oven/Range	schedule	Tione	100/0 Hispection	2/0
Oven/Kange	schedule	1		

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Clean Counters, Sinks and Fixtures	Accomplish per specifications and frequency schedule	1%	Random Sampling	4%
Entrance/Entrance mats maintenance	Accomplish per specifications and frequency schedule	1 defect per month	Random Sampling	2%